Alto Energy Case Study Air Source Heat Pump - Falmouth



Key Project Details

Installation Date:

September 22

Property Type:

Retrofit

Product Installed:

Bosch ASHP

Distribution System:

Rads & UFH

Government Grant:

BUS





Heating Engineer replaces old oil heating system with Air Source Heat Pump and Underfloor Heating in his own property

Heating engineer, Mr Peacock, installed an Air Source Heat Pump for his own property as he wanted to reduce his bills and use a greener source of energy. He formerly had a 600 litre oil tank which used to cost him approximately £1,500 to fill annually. With rising oil prices, he was worried about the future cost of running the system and therefore decided to make the change.

In addition to the Heat Pump, Mr Peacock also decided it was a good idea to remove all the existing downstairs radiators and installed underfloor heating.

As someone who has installed many heat pumps, Mr Peacock thought potential customers would be filled with confidence knowing that their installer owned a similar system in his own property. It's also a great way for him to showcase the cost savings first-hand.

What has the service been like from Alto Energy?

"There were no issues at all. As an engineer, I naturally had many questions. All my questions were answered in great depth. Great communication throughout. Alto Energy did all the legwork in regards to the grant/delivery of the kit. All I had to do was fit it. A fairly seamless process completely dealt with by Matt."

Customer Q & A

Would you recommend Alto Energy to others?

"I'd happily recommend Alto Energy to other customers. We already have. I dealt with many team members, who have always been able to help with their in-depth knowledge of what they're supplying."

How have you found the system so far?

"Living with the system is very easy. You don't work for the system, it works for you."

What benefits do you feel your heat pump system has afforded you?

"It's a healthier way to heat the home and better for the building itself."